Anthem Blue Cross Provider Lookup

For members of the California Association of REALTORS®

Unlike Individual plans and Covered California, the C.A.R. group Anthem plan uses the **Anthem Blue Cross Small Group Prudent Buyer PPO and CaliforniaCare HMO** networks. These are much larger networks than you would have access to outside of the C.A.R. plan. <u>To look up providers for Anthem Blue Cross, follow these instructions:</u>

- 1. Visit www.anthem.com/ca
- 2. At the top, click on "Find Care" and click the link.
- 3. Choose "Select a plan for basic search"
- 4. To search, answer these questions:
 - What type of care are you searching for? Medical Plan or Network
 - What state do you want to search with? CALIFORNIA
 - What type of plan do you want to search with? <u>MEDICAL (Employer-Sponsored)</u>
 - Select a plan/network type in "Small" and choose EITHER:
 - Blue Cross HMO (CACare) Small Group OR -
 - Prudent Buyer PPO/EPO
- 5. Hit "Continue" and enter search criteria (name, specialty, NPI or license number) and enter the zip code area

Important Tips:

- When looking up providers by name, make sure you have the correct spelling. It also helps if you include the location and the name in your search criteria.
- Some doctors have multiple specialties so they may come up under different options such as "Surgery" vs. "Orthopedics." Make sure when you look up providers, you use the correct specialty.
- Some doctors work with multiple medical groups. They may be considered "in network" under some groups and "out of network" with others.

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