Coverage for: Individual / Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, www.kp.org/plandocuments or call 1-800-278-3296 (TTY: 711). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at http://www.healthcare.gov/sbc-glossary or call 1-800-278-3296 (TTY: 711) to request a copy.

| Important Questions | Answers | Why This Matters: |
|---|---|--|
| What is the overall deductible? | \$0 | See the common Medical Events chart below for your costs for services this <u>plan</u> covers. |
| Are there services covered before you meet your deductible? | Not Applicable. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> services at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other deductibles for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ? | Medical: \$7,000 Individual / \$14,000 Family Child Dental: \$350 Child / \$700 Children | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit</u> ? | Premiums, and health care services this plan doesn't cover, indicated in chart starting on page 2. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a network provider? | Yes. See www.kp.org or call 1-800-278-3296 (TTY: 711) for a list of network providers . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a referral to see a specialist? | Yes, but you may self-refer to certain specialists. | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> . |

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| | What You Will Pay | | | |
|--|--|---|---|---|
| Common Medical Event | Services You May Need | Plan Provider (You will pay the least) | Non-Plan Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Primary care visit to treat an injury or illness | \$30 / visit | Not covered | None |
| If you visit a health | Specialist visit | \$35 / visit | Not covered | None |
| care provider's office or clinic | Preventive care/screening/ immunization | No charge | Not covered | You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. |
| If you have a test | Diagnostic test (x-ray, blood work) | X-ray: \$40 / encounter Lab tests: \$30 / encounter | Not covered | None |
| ii you nave a test | Imaging (CT/PET scans, MRIs) | \$250 / procedure | Not covered | None |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.kp.org/formulary | Generic drugs (Tier 1) | \$15 / prescription (retail), \$30 / prescription (mail order) | Not covered | Up to a 30-day supply retail and a 100-day supply mail order. Female contraceptives are no charge. Subject to formulary guidelines. |
| | Preferred brand drugs (Tier 2) | \$40 / <u>prescription</u> (retail), \$80 / <u>prescription</u> (mail order) | Not covered | Up to a 30-day supply retail and a 100-day supply mail order. Female contraceptives are no charge. Subject to formulary guidelines. |
| | Non-preferred brand drugs (Tier 2) | \$40 / <u>prescription</u> (retail), \$80 / <u>prescription</u> (mail order) | Not covered | The <u>cost-sharing</u> for non-preferred brand drugs under this plan aligns with the <u>cost-sharing</u> for preferred brand drugs (Tier 2), when approved through the <u>formulary</u> exception process. |
| | Specialty drugs (Tier 4) | 20% coinsurance up to \$250 / prescription | Not covered | Up to a 30-day supply (retail). Subject to <u>formulary</u> guidelines. |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | \$320 / procedure | Not covered | None |
| | Physician/surgeon fees | Not Applicable | Not covered | Physician/Surgeon Fee is included in the Facility Fee. |

| | | What You Will Pay | | | |
|---|--|--|---|---|--|
| Common Medical Event | Services You May Need | Plan Provider (You will pay the least) | Non-Plan Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| lf vov mood | Emergency room care | \$250 / visit | \$250 / visit | Copayment is waived if admitted to hospital as inpatient. | |
| If you need immediate medical attention | Emergency medical transportation | \$250 / trip | \$250 / trip | None | |
| attention | <u>Urgent care</u> | \$30 / visit | \$30 / visit | Non-Plan providers covered when temporarily outside the service area. | |
| If you have a | Facility fee (e.g., hospital room) | \$600 / day up to 5 days | Not covered | None | |
| hospital stay | Physician/surgeon fees | Not Applicable | Not covered | Physician/Surgeon Fee is included in the Facility Fee. | |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services Substance Abuse: \$30 / individual visit, \$5 / day for other outpatient services | Not covered | Mental / Behavioral health: \$15 / group visit; Substance Abuse: \$5 / group visit | | |
| services | Inpatient services | \$600 / day up to 5 days | Not covered | None | |
| | Office visits | No charge | Not covered | Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound). | |
| If you are pregnant | Childbirth/delivery professional services | Not Applicable | Not covered | Professional services are included in the Facility Fee. | |
| | Childbirth/delivery facility services | \$600 / day up to 5 days | Not covered | None | |
| If you need help recovering or have other special health needs | Home health care | No charge | Not covered | Up to 2 hours / visit, up to 3 visits / day, up to 100 visits / year. | |
| | Rehabilitation services | Inpatient: \$600 / day up to 5 days; Outpatient: \$30 / visit | Not covered | None | |
| | Habilitation services | Inpatient: \$600 / day up to 5 days; Outpatient: \$30 / visit | Not covered | None | |
| | Skilled nursing care | \$300 / day up to 5 days | Not covered | Up to 100 days limit / benefit period. | |

| | | What You Will Pay | | | |
|---|----------------------------|---|---|--|--|
| Common Medical Event | Services You May Need | Plan Provider (You will pay the least) | Non-Plan Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| | Durable medical equipment | 20% coinsurance | Not covered | Up to \$2,000 supplemental benefit limit / year for certain items. Requires prior authorization. | |
| | Hospice services | No charge | Not covered | None | |
| | Children's eye exam | No charge | Not covered | None | |
| If your child needs dental or eye care | Children's glasses | No charge | Not covered | Limited to one pair of glasses/year from select frames and lenses | |
| | Children's dental check-up | No charge | Not covered | Limited to two check-ups / year. | |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Dental care (Adult)
- Hearing aids

- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S
- Private-duty nursing
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Abortion
- Acupuncture (20 visit limit / year combined with chiropractic)
- Bariatric surgery
- Chiropractic care (20 visit limit / year combined with acupuncture)

• Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

| Kaiser Permanente Member Services | 1-800-278-3296 (TTY: 711) or <u>www.kp.org/memberservices</u> |
|--|---|
| Department of Labor's Employee Benefits Security Administration | 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform |
| Department of Health & Human Services, Center for Consumer Information & Insurance Oversight | 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u> |
| California Department of Insurance | 1-800-927-HELP (4357) or <u>www.insurance.ca.gov</u> |
| California Department of Managed Healthcare | 1-888-466-2219 or <u>www.healthhelp.ca.gov/</u> |

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

[Spanish (Español): Para obtener asistencia en Español, llame al 1-800-788-0616 (TTY: 711)

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-278-3296 (TTY: 711).

[Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-800-757-7585 (TTY: 711)

[Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-278-3296 (TTY: 711)

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$0 |
|---|-------|
| ■ Specialist copayment | \$35 |
| ■ Hospital (facility) copayment | \$600 |
| Other (blood work) <u>copayment</u> | \$30 |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,700 | |
|---------------------------------|----------|--|
| In this example, Peg would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$0 | |
| Copayments | \$900 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$50 | |
| The total Peg would pay is | \$950 | |

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$(|
|---|-------|
| ■ Specialist copayment | \$35 |
| ■ Hospital (facility) copayment | \$600 |
| Other (blood work) copayment | \$30 |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

| Total Example Cost | \$5,600 | |
|---------------------------------|---------|--|
| In this example, Joe would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$0 | |
| Copayments | \$1100 | |
| Coinsurance | \$100 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Joe would pay is | \$1200 | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$0 |
|---|-------|
| ■ Specialist copayment | \$35 |
| ■ Hospital (facility) copayment | \$600 |
| ■ Other (x-ray) copayment | \$40 |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|---------------------------------|---------|
| In this example, Mia would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$0 |
| Copayments | \$700 |
| Coinsurance | \$10 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$710 |

NOTICE OF LANGUAGE ASSISTANCE

English: This is important information from Kaiser Permanente. If you need help understanding this information, please call **1-800-464-4000** and ask for language assistance. Help is available 24 hours a day, 7 days a week, excluding holidays.

Arabic: تحتوي هذه الوثيقة على معلومات مهمة من Kaiser Permanente. إذا كنت بحاجة للمساعدة في فهم هذه المعلومات، يرجى الاتصال على الرقم 1-800-464-4000 وطلب مساعدة لغوية. المساعدة متو فرة على مدار الساعة طيلة أيام الأسبوع، باستثناء أيام العطلات الرسمية.

Armenian: Սա կարևոր տեղեկություն է «Kaiser Permanente»-ից։ Եթե այս տեղեկությունը հասկանալու համար Ձեզ օգնություն է հարկավոր, խնդրում ենք զանգահարել **1-800-464-4000** հեռախոսահամարով և օժանդակություն ստանալ լեզվի հարցում։ Զանգահարեք օրը 24 ժամ, շաբաթը 7 օր` բացի տոն օրերից։

Chinese: 這是來自 Kaiser Permanente 的重要資訊。如果您需要協助瞭解此資訊,請致電 **1-800-757-7585** 尋求語言協助。我們每週 7 天,每天 24 小時皆提供協助(節假日休息)。

Farsi: این اطلاعات مهمی از سوی Kaiser Permanente می باشد. اگر در فهمیدن این اطلاعات به کمک نیاز دارید، لطفاً با شماره 4000-464-4000 تماس گرفته و برای امداد زبانی درخواست کنید. کمک و راهنمایی در 24 ساعت شبانروز و 7 روز هفته، شامل روزهای تعطیل موجود است.

Hindi: यह Kaiser Permanente की ओर से महत्वपूर्ण सूचना है। यदि आपको इस सूचना को समझने के लिए मदद की जरूरत है, तो कृपया 1-800-464-4000 पर फोन करें और भाषा सहायता के लिए पूछें। सहायता छुट्टियों को छोड़कर, सप्ताह के सातों दिन, दिन के 24 घंटे, उपलब्ध है।

Hmong: Qhov xov xwm no tseem ceeb los ntawm Kaiser Permanente. Yog koj xav tau kev pab kom nkag siab cov xov xwm no, thov hu rau **1-800-464-4000** thiab thov kev pab txhais lus. Muaj kev pab 24 teev ib hnub twg, 7 hnub ib lim tiam twg, tsis xam cov hnub caiv.

Japanese: Kaiser Permanente から重要なお知らせがあります。この情報を理解するためにヘルプが必要な場合は、**1-800-464-4000** に電話して、言語サービスを依頼してください。このサービスは年中無休(祝祭日を除く)でご利用いただけます。

Khmer:នេះគឺជាព័ត៌មានសុំខាន់ មកពី Kaiser Permanente។ បើសិនអ្នកត្រូវការជំនួយ ឲ្យបានយល់ដឹងព័ត៌មាននេះ សូមទូរស័ព្ទទៅលេខ **1-800-464-4000** និងស្នើសុំជំនួយខាង ភាសា។ ជំនួយគឺមាន 24 ម៉ោងមួយថ្ងៃ 7 ថ្ងៃមួយអាទិត្យ រួមទាំងថ្ងៃបុណ្យផង។

Korean: 본 정보는 Kaiser Permanente 에서 전하는 중요한 메시지입니다. 본 정보를 이해하는 데 도움이 필요하시면, 1-800-464-4000 번으로 전화해 언어 지원 서비스를 요청하십시오. 요일 및 시간에 관계없이 언제든지 도움을 제공해 드립니다(공휴일 제외).

Laotian: ນີ້ແມ່ນຂໍ້ມູນສຳຄັນຈາກ Kaiser Permanente. ຖ້າວ່າ ທ່ານຕ້ອງການຄວາມຊ່ວຍເຫຼືອໃນການຊ່ວຍໃຫ້ເຂົ້າໃຈຂໍ້ມູນນີ້, ກະຣຸນາໂທຣ 1-800-464-4000 ແລະຂໍເອົາການ ຊ່ວຍເຫຼືອດ້ານພາສາ. ການຊ່ວຍເຫຼືອມີໃຫ້ຕະຫຼອດ 24 ຊົ່ວໂມງ, 7 ວັນຕໍ່ອາທິດ, ບໍ່ລວມວັນພັກຕ່າງໆ.

Navajo: Díí éí hane' bíhólníihii át'éego Kaiser Permanente yee nihalne'. Díí hane'ígíí doo hazhó'ó bik'i'diitilhgóó t'áá shoodí koji' hodíílnih **1-800-464-4000** áko saad bee áká i'iilyeed yídííkił. Kwe'é áká aná'álwo' t'áá áłahji' naadiindíí' ahéé'ílkidgóó dóó tsosts'id jí aa'át'é. Dahodílzingóne' éí dá'deelkaal.

Punjabi: ਇਹ Kaiser Permanente ਵਲੋਂ ਜ਼ਰੂਰੀ ਜਾਣਕਾਰੀ ਹੈ। ਜੇ ਤੁਹਾਨੂੰ ਇਸ ਜਾਣਕਾਰੀ ਨੂੰ ਸਮਝਣ ਲਈ ਮਦਦ ਦੀ ਲੋੜ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ 1-800-464-4000 'ਤੇ ਫ਼ੋਨ ਕਰੋ ਅਤੇ ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਲਈ ਪੁੱਛੋ। ਮਦਦ, ਛੁੱਟੀਆਂ ਨੂੰ ਛੱਡ ਕੇ, ਹਫ਼ਤੇ ਦੇ 7 ਦਿਨ, ਅਤੇ ਦਿਨ ਦੇ 24 ਘੰਟੇ ਮੌਜੂਦ ਹੈ।

Russian: Это важная информация от Kaiser Permanente. Если Вам требуется помощь, чтобы понять эту информацию, позвоните по номеру **1-800-464-4000** и попросите предоставить Вам услуги переводчика. Помощь доступна 24 часа в сутки, 7 дней в неделю, кроме праздничных дней.

Spanish: La presente incluye información importante de Kaiser Permanente. Si necesita ayuda para entender esta información, llame al **1-800-788-0616** y pida ayuda linguística. Hay ayuda disponible 24 horas al día, siete días a la semana, excluidos los días festivos.

Tagalog: Ito ay importanteng impormasyon mula sa Kaiser Permanente. Kung kailangan ninyo ng tulong para maunawan ang impormasyong ito, mangyaring tumawag sa **1-800-464-4000** at humingi ng tulong kaugnay sa lengguwahe. May makukuhang tulong 24 na oras bawat araw, 7 araw bawat linggo, maliban sa mga araw na pista opisyal.

Thai: นี่เป็นข้อมูลสำคัญจาก Kaiser Permanente หากคุณต้องการความช่วยเหลือในการทำความเข้าใจข้อมูลนี้ กรุณาโทรไปยังหมายเลข 1-800-464-4000 เพื่อขอความช่วย เหลือด้านภาษา สามารถโทรติดต่อได้ตลอด 24 ชั่วโมงทุกวัน ยกเว้นวันหยุดเทศกาล.

Vietnamese: Đây là thông tin quan trọng từ Kaiser Permanente. Nếu quý vị cần được giúp đỡ để hiểu rõ thông tin này, vui lòng gọi số **1-800-464-4000** và yêu cầu được cấp dịch vụ về ngôn ngữ. Quý vị sẽ được giúp đỡ 24 giờ trong ngày, 7 ngày trong tuần, trừ ngày lễ.